AbbeyFest App

PRIVACY POLICY

Effective Date: [Insert Date]

AbbeyFest Ministries, Inc. ("AbbeyFest," "we," "us," or "our") is a 501(c)(3) Catholic faith-and-music ministry that hosts the AbbeyFest festival (the "Festival"). This Privacy Policy explains how we collect, use, share, and protect information through the AbbeyFest mobile application for iOS and Android (the "App").

By creating an account or otherwise using the App, you agree to the collection and use of information in accordance with this Privacy Policy. If you do not agree with this Privacy Policy, please do not use the App.

1. Who May Use the App

The App is intended for attendees, volunteers, donors, sponsors, and members of the public who are age 13 or older. AbbeyFest takes reasonable steps to limit App access to users over the age of 13, and the App is not directed to, and we do not knowingly collect personal information from, children under 13. If we learn that we have collected information from a child under 13, we will delete it. If you believe a child under 13 has provided us information through the App, please contact us using the details in Section 9 below.

2. Information We Collect

When you create an App account, you will be asked to complete a short attendee questionnaire. The table below describes the categories of information we collect through that questionnaire and through your general use of the App.

Category	What it includes	Required or optional?
Account information	Your name.	Required to create an account
Location information	Your county and state.	Required
Contact information	Your cell phone number.	Required
Age range	13-18, 18–39, 40–65, or 65+.	Optional
Parish or church affiliation	The name of your parish or church community, if any.	Optional
Volunteer interest	Whether you would like to volunteer at the Festival (yes/no).	Optional
Donation and sponsorship interest	Whether you are interested in donating to or sponsoring AbbeyFest (yes/no).	Optional
Artist-hosting consent	Whether you consent to being contacted about your parish or school hosting an AbbeyFest artist (yes/no).	Optional

Category	What it includes	Required or optional?
Comments and suggestions	Any open-ended comments or suggestions you choose to submit to the AbbeyFest Board of Directors.	Optional
Usage and device information	Automatically collected information such as your device type, operating system, app version, general usage activity within the App, and, if you enable them, push notification tokens used to send you festival updates.	Collected automatically

We do not ask for or knowingly collect sensitive information such as Social Security numbers, government ID numbers, precise geolocation, financial account details, or health information through the App. Please do not include such information in the comments field or elsewhere in the App.

3. How We Use Your Information

We use the information described above for the following purposes:

- To create and manage your App account.
- To administer the attendee questionnaire you complete when you first sign up.
- To provide you with general Festival information and event scheduling, which AbbeyFest updates and changes in its sole discretion.
- To send you real-time "what's happening" updates and notification blasts about the Festival.
- To operate the App's interactive map and general support/FAQ features.
- To follow up with you if you have indicated interest in volunteering, donating, or sponsoring the Festival.
- To contact you about hosting an AbbeyFest artist at your parish or school, but only if you have given your consent to be contacted for that purpose.
- To share your comments and suggestions with the AbbeyFest Board of Directors.
- To maintain, secure, troubleshoot, and improve the App.
- To comply with applicable law and to protect the rights, safety, and property of AbbeyFest, App users, and others.

4. How We Share Your Information

We do not sell your personal information. We share information only as follows:

- **FaithOps LLC, our app developer.** FaithOps LLC ("FaithOps") built and maintains the App for AbbeyFest and may access App data to provide development, hosting, testing, and maintenance services. FaithOps acts on AbbeyFest's behalf and is not permitted to use App data for its own independent purposes.
- **Hosting and infrastructure providers.** We use third-party cloud hosting, database, and push-notification infrastructure to operate the App. These providers process data only as needed to deliver these services.

- **The AbbeyFest Board of Directors.** Comments and suggestions you submit through the App are shared with the Board.
- **Your parish, school, or diocese — only with your consent.** If you consent to being contacted about hosting an AbbeyFest artist, we or AbbeyFest may share relevant information with your parish, school, or the appropriate contact for that purpose.
- **Legal and safety purposes.** We may disclose information where required by law, or where we believe in good faith that disclosure is necessary to comply with a legal process, protect the rights or safety of AbbeyFest, FaithOps, App users, or the public, or investigate suspected fraud or misconduct.

5. Your Choices

Most of the information described in Section 2 — apart from your name, county and state, and cell phone number — is optional. You may decline to answer optional questions in the attendee questionnaire without losing access to the App's core features.

- Notifications: You can turn off push notifications for the App at any time in your device settings.
- Consent to be contacted: You may withdraw your consent to be contacted about hosting an AbbeyFest artist at any time by contacting us using the details in Section 9.
- Access, correction, or deletion: You may ask us to access, correct, or delete the personal information we hold about you by contacting us using the details in Section 9. We will respond within a reasonable time and may need to verify your identity before doing so.
- Account deletion: You may request that your account and associated information be deleted at any time.

6. Data Retention

We retain your information for as long as your App account remains active and for a reasonable period afterward to support the purposes described in Section 3, to maintain accurate Festival records, and to comply with our legal obligations. If you request deletion of your account, we will delete or de-identify your personal information within a reasonable time, except where we are permitted or required to retain it for legal, safety, or accounting purposes.

7. How We Protect Your Information

We use commercially reasonable administrative, technical, and physical safeguards designed to protect your information from unauthorized access, use, or disclosure. This includes restricting access to personal information to those who need it to operate the App and Festival, and working with hosting and infrastructure providers that maintain their own security safeguards. No method of transmission or storage is completely secure, however, and we cannot guarantee absolute security.

8. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes to the App or our practices, including as new features described in the App's roadmap (such as sponsor features) are introduced. We will post the updated Privacy Policy in the App with a new effective date, and where a change is material, we will provide additional notice, such as an in-app notification, before the change takes effect.

9. Contact Us

If you have questions about this Privacy Policy, or would like to exercise any of the choices described in Section 5, please contact us at:

AbbeyFest Ministries, Inc.

Attn: Privacy

Email: info@theabbeyfest.com